

Company Quality Policy

Akhdar General Trading LLC is a customer-focused trading company dedicated to enhancing global food security.

We are determined to contribute to global food security by bringing together suppliers and buyers of agricultural products from around the world, connecting farmers with customers in regions with complex political situations and unmet agricultural needs, as well as optimizing costs and improving logistics efficiency

As we strive to become one of the most reliable and efficient trading companies, we acknowledge the fact the way we conduct our operations is as important as the business itself. For this reason, we are committed to full transparency, analytics-based pricing, financially stable deals, the use of financial transaction alternatives, smart, evidence-based decision-making models and embedding sustainable practices in all our business processes.

Our business model allows us to build and control complex supply chains based on all possible terms of international transactions, and to monitor the quality and safety of goods at every stage of the process. Our membership in the Federation of Oils, Seeds and Fats Association (FOSFA), the Grain and Feed Trade Association (GAFTA) and Global Pulse Confederation (GPC) ensures that trading with us is fair, impartial, simple and reliable.

Our activities are based on four pillars of sustainable development:

- Excellence in everything we do;
- Empowerment of people and communities;
- Access to sustainable agricultural products;
- Protection of the environment.

We ensure the quality of our services by achieving the following objectives:

- Stay customer-centric, continually improve customer satisfaction and develop long-term partnerships;
 - Leverage risk-based thinking and emerging opportunities;
 - Continuously upskill our employees and engage them in improvement activities;
 - Comply with all applicable legal and other mandatory requirements;
 - Continuously improve the effectiveness of the management system.

We are proud that our extensive distribution network, commitment to sustainable practices and quality management principles enable our customers to benefit from cost-effective operations and competitive products.

The management of Akhdar General Trading LLC is committed to adhering to this Policy and ensuring that all team members have the necessary resources and conditions for its effective implementation.

